	m 481 - Carrier Annual Reporting ollection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	986/OMB Control No. 3060-0819
<010>	Study Area Code	341075		
<015>	Study Area Name	REYNOLDS TEL CO, INC		
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Grace Ochsner		
<035>	Contact Telephone Number: Number of the person identified in data line <030	6309-372-4490 >		
<039>	Contact Email Address: Email of the person identified in data line <030>	grace@reytel.net		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached w	vorksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached w	vorksheet)	V
<310>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)	0 (attach descriptive o		V
<400><410><420><420><440><450>	Number of Complaints per 1,000 customers (voice Fixed 0.0 Mobile 0.0  Number of Complaints per 1,000 customers (broates) Fixed Mobile			· · ·
<500> <510> <600> <610> <700> <710> <800> <1000> <1110> <1110>	Service Quality Standards & Consumer Protection  341075i1510  Functionality in Emergency Situations	Rules Compliance  (check to indicate cere (attached descriptive of (check to indicate cere (attached descriptive of (complete attached we (complete attached we (check to indicate cere (attached secriptive of (check to indicate cere (attach descriptive of (complete attached we (complete attached we)	focument) tification) focument) focument) focument) focusheet) forksheet) forksheet) fitification) focument) fitification) forksheet)	
<2000> <2005>	<b>Price Cap Carriers, Proceed to </b> <u><b>Price Cap Additions</b></u> <i>Including Rate-of-Return Carriers affiliated with Pr</i>			
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addition</u>	al Documentation Worksheet (check to indicate cer (complete attached w		v

(100) Se	ervice Quality Improvement Reporting		FCC Form 481
Data Co	ellection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
			301y 2020
<010>	Study Area Code	075	
<015>	Study Area Name	YNOLDS TEL CO, INC	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner	
<035>	Contact Telephone Number - Number of person identified in data line <	030> 6309-372-4490	
<039>	Contact Email Address - Email Address of person identified in data line <	<pre>&lt;030&gt; grace@reytel.net</pre>	
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) (	$\circ$
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) year plan" filed with the FCC?	"5 (yes / no ) <b>(</b>	00
<112>	If your answer to Line <111> is yes, then you are required to file a progreport, on line <112> delineating the status of your company's existing 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent year your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If CETC which only receives frozen support, your progress report is only required to address voice telephony service.	§ on of ars,	
	Please check these boxes below to confirm that the attached PDF, on lir 112, contains a progress report on its five-year service quality improven plan pursuant to § 54.202(a). The information shall be submitted at the center level or census block as appropriate.	ne nent	ame of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		
-			

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	341075			
<015>	Study Area Name	REYNOLDS TEL CO, INC			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner			
<035>	Contact Telephone Number - Number of person identified in data line <030> 6309-372-4490				
<039>	Contact Email Address - Email Address of person identified in data line <030> grace@reytel.net				

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference		Outage Start			Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
							Coo ottoobo	al				
							<del>See attache</del>	<del>u</del>				
						WC	rksheet					

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	341075
<015>	Study Area Name	REYNOLDS TEL CO, INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner
<035>	Contact Telephone Number - Number of person identified in data line <030>	6309-372-4490
<039>	Contact Email Address - Email Address of person identified in data line <030>	grace@reytel.net
<701>	Residential Local Service Charge Effective Date 1/1/2013	
<702>	Single State-wide Residential Local Service Charge	

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See att	ached worksheet			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	341075
<015>	Study Area Name	REYNOLDS TEL CO, INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner
<035>	Contact Telephone Number - Number of person identified in data line <03	0> 6309-372-4490
<039>	Contact Email Address - Email Address of person identified in data line <0	0> grace@reytel.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
			0						
				e attached					
			work	sheet					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		341075
<015>	Study Area Name		REYNOLDS TEL CO, INC
<020>	Program Year		2014
<030>	Contact Name - Person L	JSAC should contact regarding this data	Grace Ochsner
<035>	Contact Telephone Number - Number of person identified in data line <030> 6309-372-4490		
<039>	Contact Email Address - Email Address of person identified in data line <030> grace@reytel.net		
<810>	Reporting Carrier	Reynolds Telephone Company	
<811>	Holding Company	Reynolds Communications, Inc.	
<812>	Operating Company	Reynolds Telephone Company	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=			
-			
=	See a	ttached works	heet
<del>-</del>			
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<del>-</del>			
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	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341075	
<015>	Study Area Name	REYNOLDS TEL CO, INC	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner	
<035>	Contact Telephone Number - Number of person identified in data line		
<039>	Contact Email Address - Email Address of person identified in data line	e <030> grace@reytel.net	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation  If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Name of Attac	hed Document (.pdf)
<921>	Needs assessment and deployment planning with a focus on Tribal	Select (Yes,No, NA)	
	community anchor institutions;		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		

	o Terrestrial Backhaul Reporting ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	341075
<015>	Study Area Name	REYNOLDS TEL CO, INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Grace Ochsner
<035>	Contact Telephone Number - Number of person identified in data line <030>	6309-372-4490
<039>	Contact Email Address - Email Address of person identified in data line <030>	grace@reytel.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	1200) Terms and Condition for Lifeline Customers  FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819				
	ection Form		July 2013		
<010>	Study Area Code		341075		
<015>	Study Area Name		REYNOLDS TEL CO, INC		
<020>	Program Year		2014		
<030>	Contact Name - Person USAC should contact regarding this data		Grace Ochsner		
<035>	Contact Telephone Number - Number of person identified in data l	ine <030	)> 6309-372-4490		
<039>	Contact Email Address - Email Address of person identified in data	line <03	0> grace@reytel.net		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		Name of attached document (.pdf)		
<1220>	Link to Public Website	HTTP.			
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V			
<1222>	Details on the number of minutes provided as part of the plan,	~			
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>v</b>	Ī		

(2000) Pr	rice Cap Carrier Additional Documentation		FCC Form 481
Data Coll	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
meraamg	Hate of Netam carriers affinated with thee cap Local Exchange carriers		
4010s	Christia Anna Corda	341075	
<010> <015>	Study Area Code	REYNOLDS TEL CO, INC	
<020>	•	2014	
<030>		Grace Ochsner	
<035>	Contact Telephone Number - Number of person identified in data line <030>		
<039>	Contact Email Address - Email Address of person identified in data line <030:		
CHECK		and the Phone I was a first a still be dearly a sound think dearly a sound to afficial	and the second officers of the second to the
CHECK tr	he boxes below to note compliance as a recipient of Incremental Connect Am	erica Phase I support, frozen High Cost support, High Cost support to offset ( ),(e) the information reported on this form and in the documents attached b	· · · · · · · · · · · · · · · · · · ·
	support as set forth in 47 CFR 9 54.515(b),(c),(d	,,(e) the information reported on this form and in the documents attached b	below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)	}	
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Duine Con Couries Connect America ICC Courset (47 CED S E4 242/4))		
×2016>	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF , on line 2021		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a		
	of CAF Phase II support shall provide the number, names, and address		
	community anchor institutions to which began providing access to be		
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	

(3000) Ra	te Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code 341075		
<015>		TEL CO, INC	
<020> <030>	Program Year 2014  Contact Name - Person USAC should contact regarding this data Gra	ace Ochsner	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6309-372-4490	
<039>	Contact Email Address - Email Address of person identified in data line <030>	grace@reytel.net	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring on the information reported on this form and in the documents attach	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification {47 CFR $\S$ 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions $\{47 \text{ CFR } \$ 54.313(f)(1)\{ii)\}$ Is your company a Privately Held ROR Carrier $\{47 \text{ CFR } \$ 54.313(f)(2)\}$ If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to $\$ 54.313(f)(2)$ compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to $\S$ 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		V
(3023)	Underlying information subjected to a review by an independent certified		V
	public accountant		(F)
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		341087i13026
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	31207113020

	tion - Reporting Carri lection Form		6/OMB Control No. 3060-0819
<010>	Study Area Code	341075	
<015>	Study Area Name	REYNOLDS TEL CO, INC	
<020>	Program Year	2014	
<030>	Contact Name - Perso	rson USAC should contact regarding this data Grace Ochsner	<u>-</u>
<035>	O35> Contact Telephone Number - Number of person identified in data line <030> 6309-372-4490		

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> grace@reytel.net

de ensuring the accuracy of the annual reporting requirements for universal service support nis form and in any attachments is accurate.
<u> </u>
Date
Filing Due Date for this form:
1

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341075	
<015>	Study Area Name	REYNOLDS TEL CO, INC	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC	C should contact regarding this data Grace Ochsner	
<035>	Contact Telephone Number -	Number of person identified in data line <030> 6309-372-4490	
<039>	Contact Email Address - Emai	il Address of person identified in data line <030> grace@reytel.net	

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)Kiesling Associates LLP is authorized to submit the information reported on behalf of the reporting carrier. I lso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.					
Name of Authorized Agent: Kiesling Associates LLP					
Name of Reporting Carrier: REYNOLDS TEL CO, INC					
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 10/07/2013				
Printed name of Authorized Officer: Grace Ochsner					
Title or position of Authorized Officer: Asst. Treas.					
Telephone number of Authorized Officer: 309-372-4490					
Study Area Code of Reporting Carrier: 341075	Filing Due Date for this form: 10/15/2013				

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal serv the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, t				
Name of Reporting Carrier: REYNOLDS TEL CO, INC				
Name of Authorized Agent or Employee of Agent: Kiesling Associates LLP				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	10/07/2013		
Printed name of Authorized Agent or Employee of Agent: Kiesling Associates LLP				
Title or position of Authorized Agent or Employee of Agent Regualtory Consultant				
Telephone number of Authorized Agent or Employee of Agent: 608-664-9110				
Study Area Code of Reporting Carrier: 341075 Filing Due Date for this form:	10/15/2013			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communic 18 of the United States Code, 18 U.S.C.	,	fine or imprisonment under Title		

Attachments

(800) Operating Companies	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	
	July 2013	

<010>	Study Area Code	341075
<015>	Study Area Name	REYNOLDS TEL CO, INC
<020>	Program Year	2014
<030>	Contact Name - Person U	SAC should contact regarding this data  Grace Ochsner
<035>	Contact Telephone Numb	per - Number of person identified in data line <030> 6309-372-4490
<039>	Contact Email Address - E	mail Address of person identified in data line <030> grace@reytel.net
<810>	Reporting Carrier	Reynolds Telephone Company
<811>	Holding Company	Reynolds Communications, Inc.
<812>	Operating Company	Reynolds Telephone Company

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	Reynolds Long Distance, Inc.		Reynolds Long Distance, Inc.
	Reynolds Cable, Inc.		Reynolds Cable, Inc.
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## FCC Form 481 – Line 510 Service Quality Certification Description

SAC: 341075 State: IL

Name: Reynolds Telephone Company

**Submission:** 10/15/2013

47 CFR §54.313(a)(5) requires an ETC to certify that it complies with applicable service quality standards and consumer protection rules.

Reynolds Telephone Company complies with applicable service quality standards for local exchange telecommunications carriers in Title 83 the Illinois Administrative Code (*ILGA §730*, *Subpart E*) which includes adequacy of service, answer time, service interruptions, outages and notifications.

Reynolds Telephone Company complies with consumer protection requirements including those found in federal Customer Proprietary Network Information (*CPNI*; *WC Docket No. 04-36*), and those of the Title 83 the Illinois Administrative Code (*ILGA §732*), covering local exchange service obligations, payment and billing practices, customer credit and reimbursement procedures, customer education programs, and (*ILGA §755*) requirements for telecommunications access for persons with disabilities.

Reynolds Telephone Company certifies it has complied with these requirements and will continue to comply with these requirements.

## FCC Form 481 – Line 610 Ability To Remain Functional In An Emergency Description

**SAC:** 341075 **State:** IL

Name: Reynolds Telephone Company

**Submission:** 10/15/2013

47 CFR §54.313(a)(6) requires an ETC to certify that it is able to function in emergency situation as set forth in 47 CFR §54.202 (a)(2).

Reynolds Telephone Company complies with relevant sections for wireline ETCs in Title 83 the Illinois Administrative Code (*ILGA §730*, *Subpart C*) requiring it to make provisions to meet emergencies resulting from failures of commercial or power service, sudden and prolonged increases in traffic, illness of personnel, fire, storm, or other natural disasters. The company informs employees as to procedures to be followed in the event of emergency in order to prevent or minimize interruption or impairment of telecommunications service, and maintains at least 3 hours of reserve battery power.

Central Office batteries are maintained in accordance with Institute of Electrical and Electronic Engineers (IEEE) standards as adopted in Section 730.340, and generators are tested each week.

Reynolds Telephone Company certifies it has complied with, and will continue to comply with applicable requirements regarding its ability to remain functional in an emergency situation as set forth in 47 CFR §54.202 (a)(2).

#### FCC Form 481 – Line 1210 Lifeline Service Terms & Conditions

SAC: 341075 State: IL

Name: Reynolds Telephone Company

**Submission:** 10/15/2013

Reynolds Telephone Company offers Lifeline service to qualifying subscribers.

- Qualifying subscribers receive Lifeline credits of \$9.25 against the regular \$14.25 monthly rate for residential local telephone service. This benefit is limited to one per qualifying household, and for service received from a single provider.
- Number of Local Minutes Provided: Unlimited local calling.
- Additional Charges for Toll Calls: Toll calls are billed at carriers' standard rates.

Lifeline eligibility requires that income be no higher than 135% of the federal Poverty Guideline level, and/or participation in at one of the following programs, verified at least once each year:

- Medicaid
- Food stamps, SNAP
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- National school lunch, free lunch program
- Temporary Assistance to Needy Families (TANF)

Reynolds Telephone Company's local tariff Terms and Conditions for Lifeline Service are attached.

### 1. TELEPHONE ASSISTANCE PROGRAMS (con't)

#### B. Lifeline Telephone Assistance Program

#### 1. General

- a. The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers may receive a discount of \$9.25 for the monthly Federal Subscriber Line Charge and monthly local exchange access service or a bundled service that includes local exchange access service.
- b. To qualify for the program, the Lifeline applicant must participation in any of the following assistance programs. The Illinois Department of Human Services may certify the applicant's participation in assistance programs (i) through (ix) below for purposes of determining eligibility.
  - i. Medicaid
  - ii. Supplemental Nutrition Assistance Program
  - iii. Supplemental Security Income (SSI)
  - iv. Federal Housing Assistance (Section 8)
  - v. Low Income Home Energy Assistance (LIHEAP)
  - vi. National School Lunch Program's free lunch program
  - vii. Temporary Assistance to Needy Families (TANF)
  - viii. Head Start
  - ix. Customer household income is at or below 135% of the National Poverty Guidelines, for a household of that size
- c. The Telephone Company's verification of income eligibility will be through the Department of Human Services or, in lieu of electronic verification, applicants will sign a form certifying that the applicant qualifies under the program criteria, and provide program participation or income documentation to the Company for review and verification of eligibility.
- d. The Lifeline program credit shall be limited to one credit per low income household or economic unit.
- e. Qualifying Lifeline customers will not be charged a monthly number-portability charge.
- f. Lifeline service shall not be disconnected for nonpayment of toll charges.
- g. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline service. This service will only be provided at the customer's request.

(I)(C)

(C)

(C)

## **CLASS OF SERVICE**

# RATE

		MONTLY RATES	
		<u>Business</u>	Residence
A.	The following monthly local exchange access charges apply for service within the entire Reynolds Exchange:		
	Individual line PBX trunk, each	\$16.20 20.50	14.25 (I)
	The above rates include access to Aledo, Buffalo Prairie – Eliza, and Preemption exchanges of Frontier, A Citizens Company without additional charge.		
A.	The following monthly rates which are in addition to the rates specified above, apply for the named customeroptional miscellaneous services.		
	Extra directory listing Joint user (business only)	.25 1.45	.25 N/A

Issued: May 31, 2006 Effective: July 1, 2006

### **REDACTED – FOR PUBLIC INSPECTION**

# **REYNOLDS TELEPHONE COMPANY (SAC 341075)**

**ATTACHMENT – LINE 3026** 

ATTACHMENT REDACTED IN ENTIRETY